

Inclusive Change Privacy Statement

Privacy Policy

Inclusive Change values your trust. We are committed to protecting your privacy and handling your personal information with care, transparency, and respect. This policy explains how we collect, use, and protect your information when you engage with our services.

What We Collect

We may collect information such as:

- Your name and contact details (email, phone number, organisation)
- Information shared during consulting sessions, workshops, or discovery calls
- Feedback provided through surveys or evaluation forms
- Optional details you choose to share to help us tailor our services

We only collect what is necessary to provide high-quality services and support.

How We Use Your Information

We use your information to:

- Deliver neuroinclusion and change management consulting, education, training and workshops
- Respond to enquiries and manage client relationships
- Improve, adapt and market our services
- Share newsletters and updates, if you have opted in
- Meet legal or regulatory obligations.

We will never sell or trade your personal information. We may disclose information when required by law.

Data Security and Storage

We take reasonable steps to safeguard your information from misuse, loss, or unauthorised access. Some of our service providers (for example, email, survey, or event platforms) may store information outside Australia, but we ensure they use appropriate privacy and security standards. They only receive the information needed to do their job and must keep it secure.

Your Rights

You have the right to:

- Access the personal information we hold about you
- Request corrections or updates
- Withdraw consent for future contact or communications

To exercise these rights, please contact natalie@inc-change.com.

Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be published on our website with the updated date.

Last updated: September 2025.