

SECTOR: Health Research

Highlights

- + Inclusive Change was engaged by the Chief Data Officer to facilitate the development of a change management strategy for the implementation of a new data governance framework.
- + There were a number of compliance requirements coupled with a desire to mature the capability of the Institute. All within a short timeframe (<3 months).
- + A teaming approach was co-designed to allow for hybrid working. A digital collaboration tool (Mural) maximised remote engagement and allowed for synchronous and asynchronous working.
- + An on-site, in-person workshop was conducted to bring the plan together.
- + The initial engagement spanned 10 weeks. Here's what we achieved:
 - A strategic change canvas
 - Change narrative
 - Stakeholder Map
 - Change Impact Assessment
 - Change architecture based on pragmatic and achievable phases
 - Change project plan
 - Training needs template.

The Results



Phase 1 implementation is on track. Phase 2 planning is underway.



Periodic check-ins and advisory is on-hand to check in and course-correct, as needed.



The strategy and implementation plan accounted for the impact and ensured clear narrative, engaging communication and a staged implementation that will see a gradual shift in practices and behaviour with minimal impact to the institute day to day operations”.

Chief Data Officer