Client Stories

Building Internal Capability: Change Champions

SECTOR: Automotive

Highlights

- + Natalie was engaged to design and deliver a **change approach** for a whole-of-business technology program impacting employees across Australia, the US and Asia.
- + As the largest technology investment in the company's history, a significant **uplift** in change management capability was required to meet the Program's outcomes.
- + Program **roles** were defined, including governance and change champions.
- + A **change champion network** was established with representatives from global regions and functions.

- + The Change network was instrumental in designing **Program branding** and validating change messaging.
- + The network met each fortnight to exchange knowledge, discuss issues and **upskill**.
- + The Champions provided validation of, and input to, key **change deliverables** including the impact assessment, business readiness activities and training approach.
- + The Champions quickly fostered a **reputation** as credible subject matter experts, providing options and presenting to leaders to facilitate decisions.

The Results



A motivated and empowered network



Improved ways of working



Task Ownership





X-department integration, and collective goals.



Natalie made a great impact in the business, positively empowering staff, developing productive working relationships, and implementing change that aligned with the business's vision and goals.

Champion Member



